



2024 Freight & Shipping Schedule (Freight charges are based on the net product cost of the order)

Shipping Charges for Contiguous US

Less than \$500	12% of order total
Over \$500 Invoiced	10% of order total
Over \$500 Prepaid	5% of order total
All Collect Shipping	1% - This will show as a 1% discount reduction and not as a handling charge.
All Rush Orders	Actual freight charges plus 10% of the order total.

Shipping Charges for Non-Contiguous US, Canada, and International

All Regular Orders	Actual freight charges plus 5% of the order total.
All Rush Orders	Actual freight charges plus 10% of the order total.

Reporting Damaged Shipments

Timelines are based on requirements from the shipping companies. Please be sure to retain all cartons and packaging materials from the damaged shipment to have available for inspection.

For UPS and FedEx:

VISIBLE transit damage must be reported within 20 day of receipt.

For Truck/LTL:

VISIBLE LOSS/DAMAGE to goods must be noted clearly and concisely on the delivery receipt at the time of the delivery.

CONCEALED LOSS/DAMAGE to goods must be reported immediately or no later than (3) days from the receipt of the goods